

## Global Lending Solutions: Consumer Complaint

Global Lending Solutions's Mortgage Broker and Loan Officers are licensed under the laws of the state of Texas and by state law are subject to regulatory oversight by the Texas Savings and Loan Department. Mortgage Broker License #69802 and entity licensure #76203. Any consumer wishing to file a complaint against a Global Lending Solutions Mortgage Broker or Loan Officer should complete, sign, and send a complaint form to the Texas Savings and Loan Department, 2601 North Lamar, Suite 201, Austin, Texas 78705. Complaint forms and instructions may be downloaded and printed from the department's web site located at [www.tsld.state.tx.us](http://www.tsld.state.tx.us) or obtained from the department upon request by mail at the address above, by telephone at its toll-free consumer hotline at 1-877-276-5550, by fax at (512) 475-1360, or by email at [tsld@tsld.state.tx.us](mailto:tsld@tsld.state.tx.us).

The department maintains the mortgage broker recovery fund to make payments of certain types of judgment against a mortgage broker or loan officer. Not all claims are compensable and a court must order the payment of a claim from the recovery fund before the department may pay a claim. For more information about the recovery fund, please consult subchapter f of the mortgage broker license act on the department's web site referenced above.